

The Theory of Consumer Behavior

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The Theory of Consumer Behavior

The principle assumption upon which the theory of consumer behavior and demand is built is: **a consumer attempts to allocate his/her limited money income among available goods and services so as to maximize his/her utility (satisfaction).**





Theory of Consumer Behavior

- Useful for understanding the demand side of the market.
- *Utility* - amount of satisfaction derived from the consumption of a commodity ...measurement units \Rightarrow **utils**






Theories of Consumer Choice

□ Utility Concepts:

– The Cardinal Utility Theory (TUC)

- Utility is measurable in a cardinal sense
- *cardinal utility* - assumes that we can assign values for utility, (Jevons, Walras, and Marshall). E.g., derive 100 utils from eating a slice of pizza

– The Ordinal Utility Theory (TUO)

- Utility is measurable in an ordinal sense
 - *ordinal utility approach* - does not assign values, instead works with a ranking of preferences. (Pareto, Hicks, Slutsky)
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The Cardinal Approach

Nineteenth century economists, such as Jevons, Menger and Walras, assumed that utility was measurable in a cardinal sense, which means that the difference between two measurements is itself numerically significant.

$$U_X = f(X), U_Y = f(Y), \dots$$

Utility is maximized when:


$$MU_X / MU_Y = P_X / P_Y$$




The Cardinal Approach

- **Total utility (TU)** - the overall level of satisfaction derived from consuming a good or service
- **Marginal utility (MU)** *additional satisfaction that an individual derives from consuming an additional unit of a good or service.*

✓ Formula :

$$\begin{aligned} \text{MU} &= \frac{\text{Change in total utility}}{\text{Change in quantity}} \\ &= \frac{\Delta \text{ TU}}{\Delta \text{ Q}} \end{aligned}$$




The Cardinal Approach

- **Law of Diminishing Marginal Utility (Return) = As more and more of a good are consumed, the process of consumption will (at some point) yield smaller and smaller additions to utility**
- When the total utility maximum, marginal utility = 0
- When the total utility begins to decrease, the marginal utility = negative (-ve)



EXAMPLE

Number Purchased	Total Utility	Marginal Utility
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0	0	0
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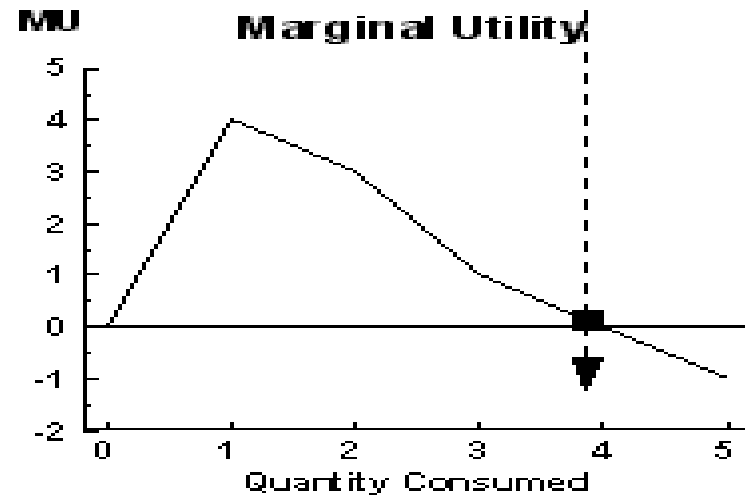
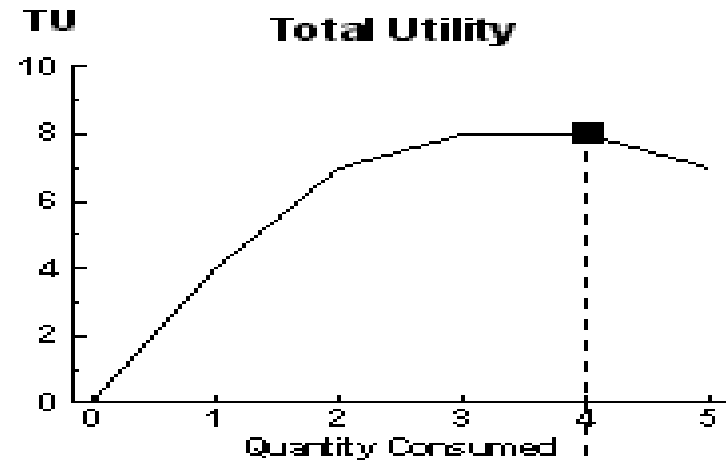
1	4	4
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2	7	3
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3	8	1
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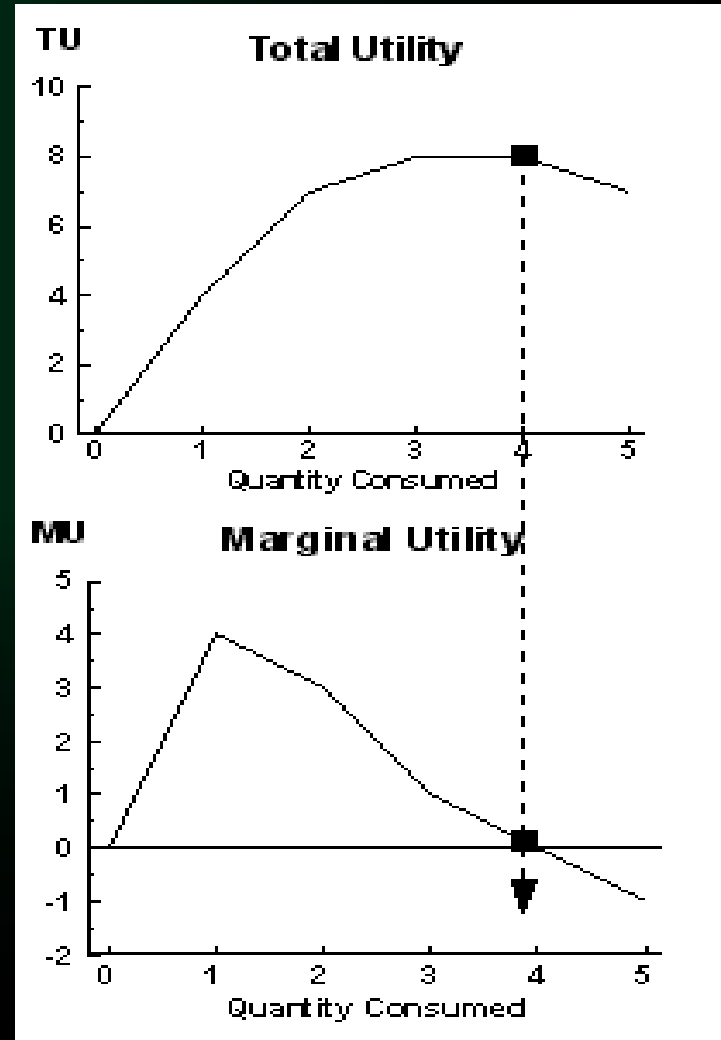
4	8	0
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5	7	-1
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The Cardinal Approach

- TU, in general, increases with Q
- At some point, TU can start falling with Q (see $Q = 5$)
- If TU is increasing, $MU > 0$
- From $Q = 1$ onwards, MU is declining \Rightarrow principle of diminishing marginal utility \Rightarrow As more and more of a good are consumed, the process of consumption will (at some point) yield smaller and smaller additions to utility





Consumer Equilibrium

- So far, we have assumed that any amount of goods and services are always available for consumption
- In reality, consumers face constraints (income and prices):
 - Limited consumers income or budget
 - Goods can be obtained at a price





Some simplifying assumptions

- Consumer's objective: to maximize his/her utility subject to income constraint**
- 2 goods (X, Y)**
- Prices P_x , P_y are fixed**
- Consumer's income (I) is given**





Consumer Equilibrium

□ *Marginal utility per price* \Rightarrow additional utility derived from spending the next price (RM) on the good

$$\square \text{ MU per RM} = \frac{\text{MU}}{\text{P}}$$





Consumer Equilibrium

□ Optimizing condition:

$$\frac{MU_X}{P_X} = \frac{MU_Y}{P_Y}$$

□ If

$$\frac{MU_X}{P_X} > \frac{MU_Y}{P_Y}$$


⇒ spend more on good X and less of Y





Numerical Illustration

Q_x	TU_x	MU_x	$\frac{MU_x}{P_x}$	Q_y	TU_y	MU_y	$\frac{MU_y}{P_y}$
1	30	30	15	1	50	50	5
2	39	9	4.5	2	105	55	5.5
3	45	6	3	3	148	43	4.3
4	50	5	2.5	4	178	30	3
5	54	4	2	5	198	20	2
6	56	2	1	6	213	15	1.5





Simple Illustration

□ **Suppose:** **$X = \text{fishball}$**
 $Y = \text{fishcake}$

□ **Assume:** **$P_X = 2$**
 $P_Y = 10$





Cont.

□ **2 potential optimum positions**

□ **Combination A:** → **$X = 3$ and $Y = 4$**

– **$TU = TU_X + TU_Y = 45 + 178 = 223$**



□ **Combination B:** → **$X = 5$ and $Y = 5$**

– **$TU = TU_X + TU_Y = 54 + 198 = 252$**





Cont.

- Presence of 2 potential equilibrium positions suggests that we need to consider income. To do so let us examine how much each consumer spends for each combination.
 - Expenditure per combination
 - Total expenditure = $P_X X + P_Y Y$
 - Combination A: $3(2) + 4(10) = 46$
 - Combination B: $5(2) + 5(10) = 60$
- 
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Cont.

□ Scenarios:

- If consumer's income = 46, then the optimum is given by combination A.
....Combination B is not affordable
- If the consumer's income = 60, then the optimum is given by Combination B....Combination A is affordable but it yields a lower level of utility





Thank You

